



PRESS RELEASE

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Improving Care through Staff Communication

The Gibraltar Health Authority (GHA) continues to invest in improving staff communication as part of its drive for healthcare excellence.

GHA staff will now receive a publication every 2 months called 'GHA Matters' with updates on the latest developments on the variety of services across the GHA. The publication will support improved cross-team collaboration and will help to embed the new GHA values, which were launched by the Honourable Neil F. Costa MP, Minister for Health, Care and Justice earlier this year.

Evidence shows that there is a strong connection between well-informed and engaged staff and better care for patients. The newsletter supports existing communication channels, including the GHA's intranet and staff emails. The new newsletter brings together staff news and stories from across primary care, elderly care, mental health services, and the hospital. Articles will also be shared with the wider community through the GHA website and social media.

Minister Costa said: "I am pleased to launch the GHA Matters newsletter as part of our programme to further support and engage GHA staff. Good communication is vital both with staff and the community. It is important to keep the GHA family and the community better informed and engaged. The newsletter is yet another strand of our continuing work to deliver the highest standards of care."

Dr Daniel Cassaglia, Medical Director added: "We are in the process of transforming the GHA into a world class health service we can all be proud of. Involving our staff and keeping them fully informed of the latest developments is a key part of our strategy."