



PRESS RELEASE

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Changes to Rent Collection Point Opening Times

Members of the public are advised that the Housing Department's rent collection point situated at the Post Office in Main Street will be closed from Monday 16th May to Friday 20th May.

Thereafter, this counter will open the first and last week of the every month. In the month of May/June it will be open as follows: from 23 May to 3 June and 27 June – 8 July. These dates and future opening dates will also be signalled on a notice at the counter.

The counter at the Post Office is an additional counter that was opened temporarily in February 2015 to assist the public when the Housing Department offices moved from City Hall to New Harbours. After having monitored the number of people who use this facility and given the increase of direct debit payments, deductions at source from salary and use of the online payments facility, Government has decided that it is not a good use of resources to have it open throughout the month.

The Housing Department's offices are located at Unit 79/80 Harbour Walk, New Harbours. These offices are completely accessible and have lift access from parking deck and ground floor deck levels. Blue parking zones are available for free for a period not exceeding two hours and the offices can also can be accessed by bus on route number 3.

Members of the public are again reminded and encouraged to take up one of the various alternatives to cash payments at the counter and set up a direct debit or they may contact the rent collection section of the Housing Department and set up a standing order or a direct deduction from income for public sector workers or from pensions. Alternatively payment can be made on-line via the new e-Government website.
<https://www.egov.gi/portal/classic/Services/HousingRentPayment>.