



PRESS RELEASE

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Primary Care Centre Appointment Line Outage

Her Majesty's Government of Gibraltar confirms that a telephone line outage affected all incoming calls to the appointment system of the Primary Care Clinic this morning. The appointment lines were fully restored by 10:30am. Phone lines for general enquiries and administration were unaffected by the outage and continued to operate as normal.

The GHA's Information Management & Technology Department are currently investigating the cause of the outage. However, GHA IM&T confirm that this morning's outage was not caused by the cyberattacks that affected the UK and other countries this weekend. There has been no security breach of patient data as a result of the telephone outage.

HMGoG takes this opportunity to apologise to those patients of the Primary Care Centre who were unable to make appointments as a result of this morning's appointment line outage.